**BANKING SECTOR EDUCATION AND TRAINING AUTHORITY (BANKSETA)**

**TENDER- APPOINT A SUITABLY QUALIFIED SERVICE PROVIDER FOR THE PROVISION OF ACCESS TO INTERNET SERVICES AND TELEPHONES (HOSTED PBX / PBX AS A SERVICE) FOR A PERIOD OF THREE (3) YEARS**

**Bid No: BS/2021/RFB457**

**ANNEXURE B**

|  |  |  |  |
| --- | --- | --- | --- |
| **CHECKLIST – TO BE COMPLETED BY ALL BIDDERS** | | |  |
|  | | |  |
| **Clause per TOR** | **Specification/Terms of Reference Requirement** | **Complies to specification (Yes/No)** | **Comments/Further Information** |
| 3.1.1 | Provision of fibre-based 100 Mbps upload/download speed at BANKSETA Centurion Offices |  |  |
| 3.1.2 | Provision of fibre-based 20Mbps upload/download speed at BANKSETA offices in East London, and Polokwane. |  |  |
| 3.1.3 | Configure and setup Quality of Services (QoS) at Centurion, Polokwane and East London (BANKSETA to provide rules for QoS). |  |  |
| 3.1.4 | Provide fall over line (Broadband at 50 Mbps) |  |  |
| 3.1.5 | Provision of eighty (80) handset devices according to below specifications:(Provision of Telephones: 70 at Centurion, 5 at Polokwane and 5 at East London) |  |  |
| 3.1.6 | Provision, Delivery and setup of three (3) switchboard devices |  |  |
|  | The switchboard proposed must comply with the following features. Bidders are required to indicate by a yes/no if the proposed solution complies with the following features. |  |  |
|  | Online Management portal |  |  |
|  | Ring group |  |  |
|  | Voicemail-to-email |  |  |
|  | Call queue |  |  |
|  | Unlimited calling |  |  |
|  | Conferencing Calling |  |  |
|  | Extension dialling |  |  |
|  | Auto-attendant |  |  |
|  | Text Massaging |  |  |
|  | Soft-Phone |  |  |
| 3.1.6 | Telephone Management system service |  |  |
| 3.1.7 | Breakout to all telecommunication providers |  |  |
| 3.1.8 | Porting of four telephone numbers (2x Head Office, 1x Polokwane, and 1x East London). |  |  |
| 3.1.9 | Provision of internet services (Installation, configuration, and testing of fibre) |  |  |
| 3.2 | 97% Uptime   * **Daily:** 43m 12s * **Weekly:** 5h 2m 24s * **Monthly:** 21h 54m 52s * **Quarterly:** 2d 17h 44m 37s   **Yearly:** 10d 22h 58m 28s |  |  |

Service Provider Name \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Name of person Signing \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Signature \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_